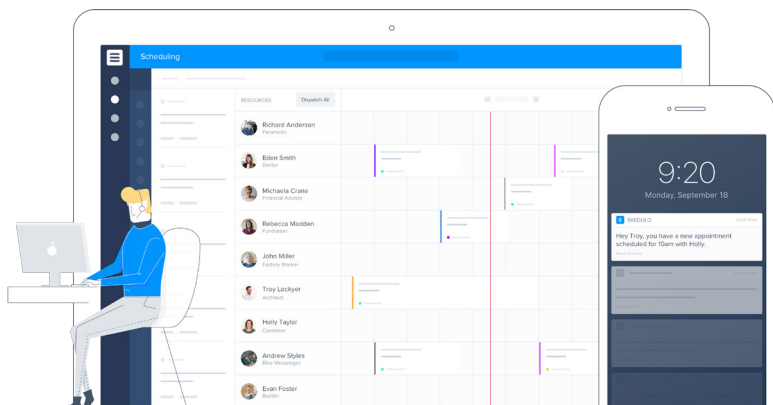# skedulo

Finally, Workforce Scheduling for the NDIS that's easy & powerful

Hassle-free mobile workforce scheduling built in Australia for the NDIS and the disability care sector

Introducing Skedulo

Skedulo is the leading mobile workforce scheduling and management application, that helps you solve your scheduling challenges with intelligent resource mapping, automation, real-time service updates, geo-tracking, and paperless workflows. Designed to benefit organisations that value the empowerment of their field resources and equally value customer satisfaction.

As an Australian based company, Skedulo has an intimate understanding of the Australian NDIS and disability care market, as well as the requirements of its providers. Skedulo is native on Salesforce and uses its rich API's to facilitate integration within the platform and with non-Salesforce applications. We integrate, out of the box, with NDIS specific customer and case management solutions for managing service agreements and funding at individual customer level. We also integrate with partner applications such as finance, payroll and award interpretation, to deliver an end-to-end solution. The result: a substantially transformed, efficient and nimble organisation able to better service and keep its customers.

Why Skedulo
Built in Australia for the NDIS

First Moment of Service – Make a powerful first impression by quickly and confidently responding to a customer's scheduling need.

Schedule and Assign Workers – Empower schedulers to assign the right support worker / caregiver either manually or automatically based on skills, attributes, caregiver cost, travel time, and other constraints.
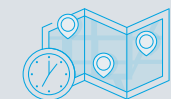
Execute Work In the Field – Communicate with your support workers in real-time with notifications, personal schedule updates, and data capture such as onsite photos, form fills, customer signatures, and more.

Book Your Availability – Allow your support workers, regardless if they are full time, part time, contractors or volunteers, to easily set their availability via mobile or web enabled devices, so the right and most cost efficient caregiver is allocated to a shift, and so managers can see and optimise rosters across the organisation using the most cost effective options.
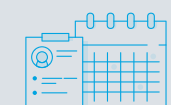
Connect Your Business – Every interaction and data point integrates with your business's primary system of record and CRM.

Easy Reporting and Dashboards – Captured data, time, date and geo-stamped, is available for timely reports and dashboards to be quickly created for improved company-wide insight.

Challenges you can solve with Skedulo

Real time visibility into what's happening in the field

Schedule the right support worker by region, skill set, availability etc

Real time data capture—even when you are offline

Connected systems

Key savings

40+
man hours saved per day in manual spreadsheet work

50%
reduction in time to schedule each field worker

20%
increase in workforce efficiency

68%
increase in customer satisfaction

See how customers are using us

CPL uses Skedulo and its Australian care specific features, to schedule and manage over 1,000 caregivers. Our software allows caregivers to enter their time and availability, while providing CPL with appropriate customer information and caregiver progress and location in real time.

Vision Australia (VA) uses Skedulo and its accessibility features to roster the time of their 800+ caregivers in the field and empower them to deliver the most optimum service.

Deaf Society of NSW chose Skedulo to manage the services of their care providers. They also chose Enrite Care because of its integration with Skedulo on the Salesforce platform.

Life Without Barriers chose Skedulo to efficiently schedule their caregivers and track their progress and interaction with customers, towards their goal of delivering an exceptional standard of service and care.

Richmond Wellbeing (RW) deployed Skedulo to connect their team of highly skilled and experienced healthcare professionals, at a very personal level, to their clients. This helped RW provide improvements in patient care planning and management that was not previously possible.

HammondCare leverages Skedulo's intelligent workforce allocation management to facilitate the delivery of critical services by their mobile Severe Behaviour Response Team (SBRT). Responsiveness and customer connectivity is critical for HC's nurses, specialists, and allied healthcare professionals as their customers suffer from severe behavioural and psychological symptoms of dementia.

Sisters of Charity Outreach chose Skedulo to assist them in better managing their relationship with their volunteers care providers with the goal of offering services that are professional, flexible and responsive to emerging community needs.

Johns Hopkins Medicine uses Skedulo to manage a team of in-house concierge specialists that align with the requirements and individual "white glove" service provided by their international health arm at the John Hopkins Hospital facilities. These concierges are scheduled to attend pre-surgery and post care moments that their high-net worth and international patients undergo.

Mid-America Health uses Skedulo to help manage dentists and dental hygienists as they move from location to location. Skedulo also helps Mid-America Health with instant visibility on patient information and dental services offered to those patients.

Zocdoc uses Skedulo as a critical piece of their growth strategy—they needed a more efficient way to schedule their team in the field in order to scale their business offerings.

TEVA Pharmaceuticals uses Skedulo to manage their 400+ clinical nurses in the field that facilitate the training and patient visitation at clinical infusion centres, nursing facilities and patient homes.

Skedulo is the leading mobile workforce scheduling and management application. Skedulo helps you solve your scheduling challenges with intelligent resource mapping, automation, real-time service updates, geo-tracking, paperless workflows, and integration with Salesforce and your other workforce systems. With Skedulo, thousands of workers in the NDIS, health care, hospitality, manufacturing and field service industries are scheduled at the right place at the right time, with all the information they need to complete work in the field—right from their mobile device. Founded in 2013 with offices in Australia, North America and Asia, Skedulo has helped companies schedule over 3 million appointments worldwide.